

Returns Policy

At Stealth, we take pride in delivering high-quality products that meet the needs of our customers. We are committed to providing excellent customer service, and we want to ensure your satisfaction with your purchase. To maintain the quality of our service and keep our prices competitive, we have established a Returns Policy that minimizes the need for product returns. Please read this policy carefully before making a purchase.

1. General Return Policy

We do not typically accept returns for items under warranty, as we believe in the quality and reliability of our products. The company is under no obligation to allow any return. However, we understand that exceptional circumstances may arise. If you believe your situation qualifies for a return, please contact your Sales/Support team to discuss your concerns. Any request for an exception must be made within 30 days of the original invoice date.

2. Exceptions for Returns

Exceptions to our "no returns" policy may be considered under the following conditions:

- The product is still within its warranty period.
- The product is found to be defective or non-functional.
- The product received is significantly different from what was described or quoted.
- You have received damaged goods during shipping.
- You've received an incorrect item, and we are unable to provide a correct replacement.

3. Restocking Fee

In cases where a return is approved, a restocking fee of a minimum of 25% of the original purchase price will be applied. This fee helps cover the costs associated with processing the return and restoring the product to a sellable condition.

4. Return Procedure

If you believe your situation qualifies for a return under the exceptions mentioned above, please follow these steps:

- Contact our Customer Service team within 30 days of the original invoice date by Phone or Online.
- Provide clear details and reasons for your request.
- Await instructions from our team regarding the return process.

5. Return Conditions

- The product must be in new condition, unopened, and unused.
- The product must be returned in its original packaging.
- All original components, accessories, and documentation must be returned.
- The software and/or Operating System License must not have been opened or registered, otherwise the value will be deducted from any approved Return.
- The return must be approved by our Customer Service team.

6. Refunds

Refunds for approved returns will be processed once the product has been received and inspected. The restocking fee of a minimum of 25% will be deducted from the original purchase price. Refunds will be issued using the original payment method.

7. Final Discretion

Stealth reserves the right to make the final decision regarding all return requests. We may refuse a return if we find that the product does not meet the specified conditions or if the return is not within the scope of our Exceptions for Returns.

By making a purchase with Stealth, you acknowledge and accept this Returns Policy. If you have any questions or concerns regarding this policy, please contact our Support or Sales team for assistance.